

**MALACAÑAN PALACE**  
**MANILA**

*December 1, 2003*

**MR. ALEXANDER GROIZARD**

*General Manager  
Taal Vista Hotel  
Tagaytay City 4120  
Batangas*

*Dear Mr. Groizard:*

*I would like to express my sincere appreciation for your kind assistance and full support to the conduct of the KBP Top Level Management Conference at Tagaytay City. Your tireless efforts and that of others made the conference successful.*

*Good governance involves touching base with the people from all sectors, to better communicate with them, to know their sentiments, and to ensure the effective and efficient implementation of the programs and projects.*

*Your commitment and dedication to the broadcast industry is indeed worthy of praise and emulation.*

*Thank you for being a partner in good governance.*

*Maraming salamat!*

*Very truly yours,*

  
**GLORIA MACAPAGAL-ARROYO**